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| PERSONAL INFORMATION | NATAŠA ZORIĆ |
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| Date of birth 21/08/1976  Citizenship Croatian |

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| WORK EXPERIENCE |  |

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| Since March 2003 - | CONSULTANT FOR MANAGEMENT SYSTEMS |
| Ekotours d.o.o., Jankovačka 23, 10000 Zagreb |
| Consulting services during the implementation of HACCP, GLOBAL A.P. and IFS Food system food safety management systems  ▪ Consulting services during the implementation of environmental management system  ▪ Consulting services related to hygiene systems  ▪ Consulting services on pest and vermin prevention management  ▪ Scanning the situation in hospitals related to the management of requirements in compliance with the standards of the Ordinance |
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| From June 2006 to September 2006 - | EXTERNAL ASSOCIATE (service contract) |
| Ministry of Health and Social Welfare, Ksaver 200a, 10000 Zagreb, Croatia.  Directorate for Sanitary Inspection |
| ▪ Associate engaged in the preparation of the Ordinance on Food Hygiene  ▪ Associate engaged in the preparation of the Ordinance on Register  ▪ Analysis of studies on customs warehouses |
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| From February 2002 to March 2003 | EXTERNAL ASSOCIATE (service contract) |
| Institute of Lexicography ,,Miroslav Krleža" Frankopanska 26, 10000 Zagreb, Croatia |
| ▪ Compiling bibliographies of periodicals for the needs of various editions of the Institute |
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| EDUCATION AND TRAINING |  |

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| from September 1994 to November 2000 | B.Sc. in Biology |  |
| Faculty of Science, University of Zagreb, Department of Biology, Rooseveltov trg 6, 10000 Zagreb, Croatia | |
| ▪ ECOLOGY | |

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| 17 and 18 February 2014 | Internal IFS Food Programme and System Auditing Course, Version 6 |  |
| SGS Adriatica d.o.o., Zagreb | |
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| 24 and 25 April 2013 | Seminar for internal inspectors GLOBALG.A.P. |  |
| TÜV Croatia d.o.o., Zagreb | |
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| 11 and 12 April 2010 | Internal auditor for Environmental Management System according to the ISO 14001:2004 standard |  |
| SGS Adriatica d.o.o., Zagreb | |
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| 13 and 14 March 2006 | Food Safety Management Development Programme ISO 22000:2005 Food Safety Management System Auditing |  |
| SGS Adriatica d.o.o., Zagreb | |
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| PERSONAL SKILLS |  |

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| Mother tongue | CROATIAN | | | | |
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| Other languages | UNDERSTANDING | | SPEAKING | | WRITING |
| Listening | Reading | Spoken interaction | Spoken production |  |
| ENGLISH | C1 | C1 | B2 | B2 | B2 |

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| Communication skills | ▪ good communication skills gained while executing trainings during the implementation of food safety management systems (20 restaurants, 8 hotel kitchens, 6 hospital kitchens, 10 supermarkets and shops) |

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| Job-related skills | ▪ member of the team managing integrated quality, environmental protection and food safety system, internal auditor |

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| Computer skills | ▪ good command of Microsoft Office tools - Word, Excel, PowerPoint |

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| Driver's licence | ▪ Category B |

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| ADDITIONAL INFORMATION |  |

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| Projects                    Seminars | ▪ Development and establishment of potential water pollution management model in the area of ZSZ Vodovod d.o.o.Blato to ensure the quality and health safety of drinking water supplied from karst springs; 2013 to 2014  ▪ Recovery of hygiene and sanitary conditions in hospital dairy kitchens with the establishment of the self-control system; 2008  ▪ Scanning of sanitary and hygienic conditions in hospitals within the system of the Ministry of Health and Welfare; 2007  ▪ Training “ISO 22000 - HACCP, SSOP, HYGIENEOMIC APPROACH" / UNMIK, RDP - INTERNATIONAL, UK - training of veterinary and sanitary inspectors from Kosovo; 2004  ▪ Project “Food Safety in Croatian Pig Sector”; 2003 - 2005    ▪ Food safety: prevention of intentional contamination; Croatian Chamber of Economy, Zagreb 2014  ▪ Pre-accession funds of the EU - potential for the public and private sector; Association of Management Consultants, Zagreb 2006  ▪ Consulting skills; Association of Management Consultants, Zagreb 2005 |